

**INSTITUTIONAL RESPONSE: EXTERNAL EXAMINER REPORT 2013-2014 - BSc in Dental Therapy and Dental Hygiene / DipHE in Dental Hygiene**

Dear Mrs Eldridge,

I am writing further to your External Examiner's report for the above programme(s). Your Report has been considered by the School of Dentistry in accordance with our approved procedures. I am, therefore, now in a position to respond on behalf of the Vice-Chancellor to the main points you had raised.

Issue Highlighted

Your Report raised one issue which has been referred for consideration by the School. The following response has been provided on behalf of the School.

**“[7, second and third paras] the External Examiner’s detailed observation on “the standard of clinical dress”, and suggested reinforcement of the “dress code policy”.**

The School thanks Mrs Eldridge for her positive comments and will take steps to reinforce the “dress code policy” for the next academic year.”

Positive Comments

The School and University are pleased to note your positive comments on the School's provision including:

**a. [1, 2 and 3] your positive indications regarding the programme structure, academic standards and assessment process.**

I hope that you will find this response satisfactory and thank you for your service as External Examiner.

In order to meet the expectations of the QAA Quality Code, both the External Examiner Annual Report and this Institutional Response will be published on Registry web pages and will be available publically.

The University's provision of the formal Institutional Response is not intended to constrain direct communication between schools and their External Examiners. Schools are encouraged to discuss with their External Examiners any matters of detail raised in their Reports and, more widely, any issues impacting on the quality and standards of awards, including possible changes to programmes.

We are most grateful for your comments and for your support in this matter.

Dr S L Wiliamson

for Dr C B Turner  
Academic Registrar