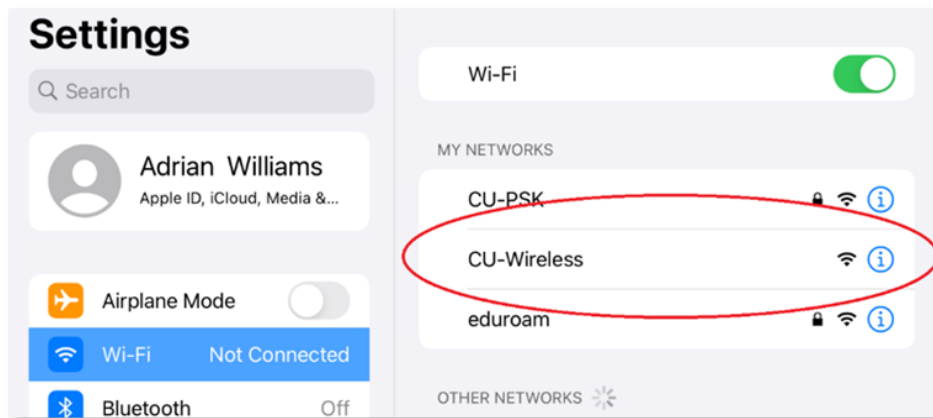


Connect your Apple iOS device to eduroam

- Please turn off any existing VPNs from your device.
 - Ensure date and time of device is set to UK TIME
1. If you are not on campus, connect to your own home network to start the process.
 2. If you are on campus, connect to the CU-Wireless network to start the process (your device will connect to CU-Wireless as an Unsecured Network).



3. Manually direct Safari browser to <https://onboard.cardiff.ac.uk> unless you are auto directed.
4. Ignore any **this connection is not private** warnings and visit the website.
5. At the login page, enter your full university email address and your password.

AA onboard.cardiff.ac.uk

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i In order to connect to this network, your device must be configured for enhanced security. This wizard will guide you through the configuration process.

Login below using your Cardiff University **email address**.

Email Address:

Password:

Log In

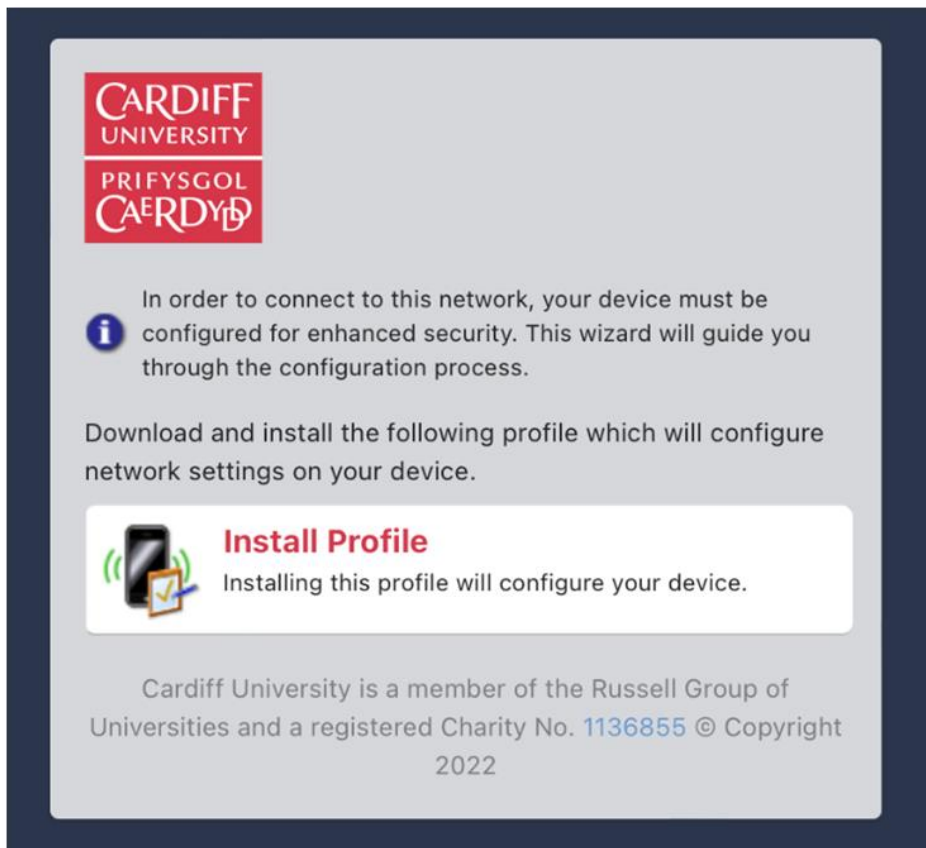
Contact a staff member if you are experiencing difficulty logging in.

i Your device was detected as a iPadOS device. If this is incorrect, select from this list:

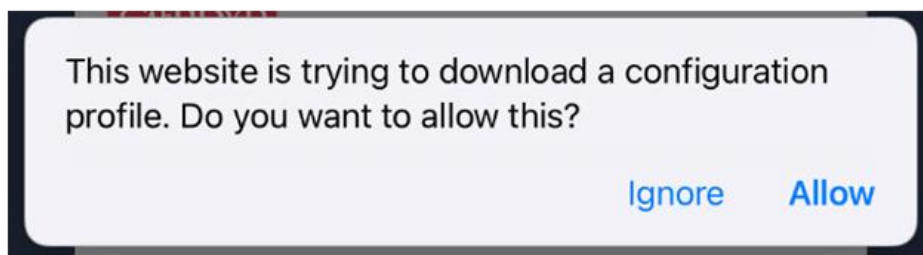
iPadOS

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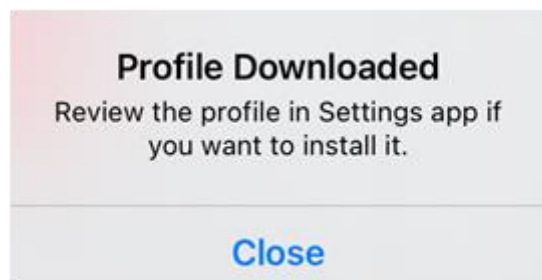
6. Ensure the correct operating system has been detected (iOS for iPhones, or iPadOS for iPads) then click **Log in**.
7. Select **Install Profile** to configure your device.



8. You will be presented with a pop-up, asking you to download the university's eduroam configuration profile – select **Allow**.

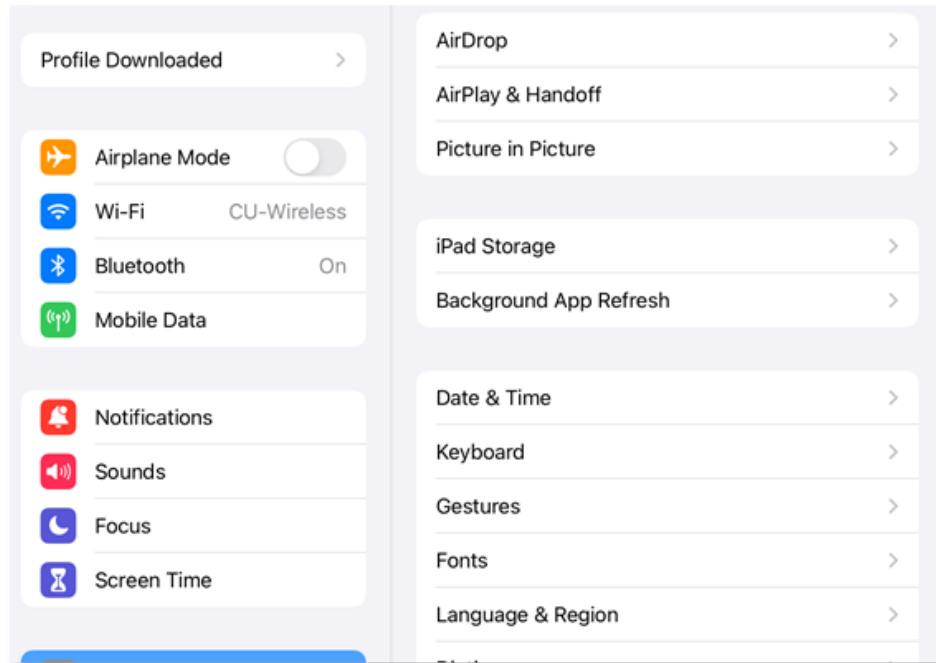


9. At this point the eduroam profile is downloaded. However, you now need to manually install it. **Note that you have to install the new profile within 8 minutes, otherwise the process will not work.**

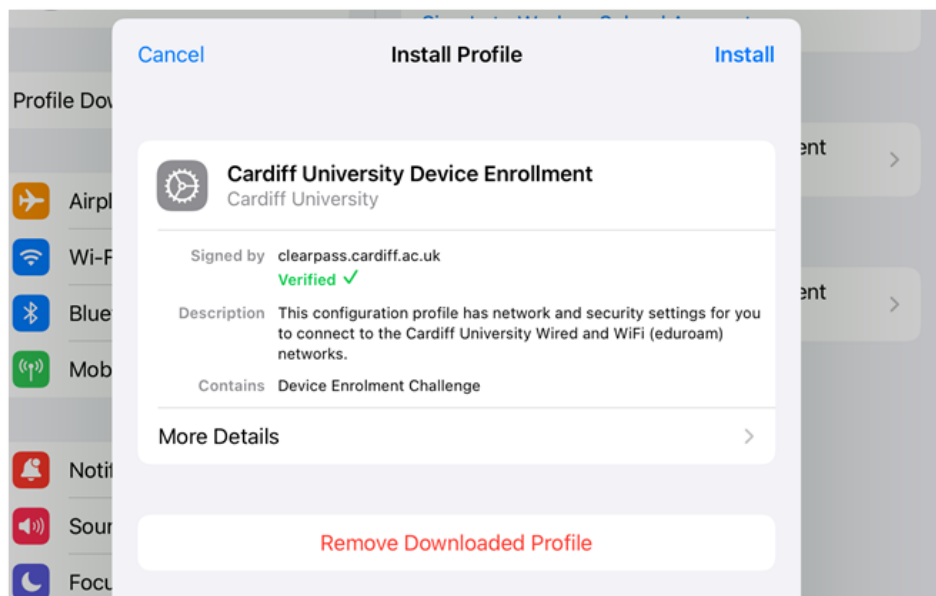


iOS Version 15.0 Onwards

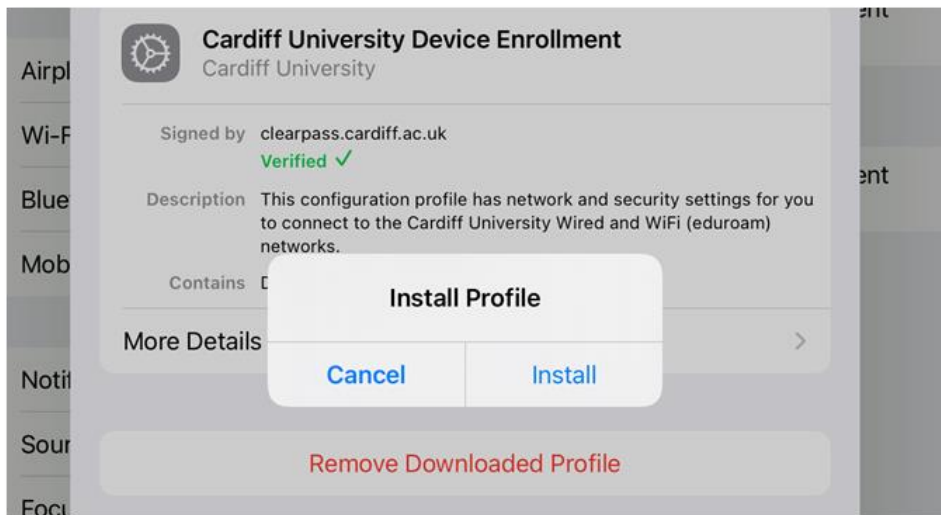
10. Open the **Settings icon** from the home screen.
11. On the left-hand side of the screen, select **Profile Downloaded**.



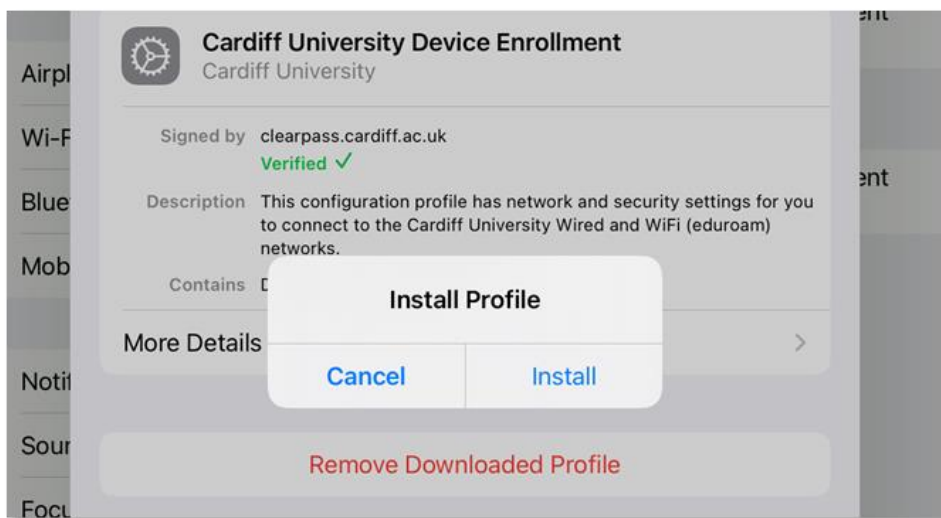
12. Select **install** on the eduroam install profile screen.



13. Enter your phone's passcode, if prompted.
14. Select **Install** from the following pop-up messages.



15. Once the profile is installed, select **Done**



16. Continue below to **When you are on campus.**

Older iOS Versions

17. Open the Settings icon from the home screen, click on General and then Profiles.
18. Select Cardiff University Device Enrolment under Downloaded Profile
19. Select install on the eduroam install profile screen.
20. Enter your phone's passcode, if prompted.
21. Select Install from the following pop-up messages.
22. Once the profile is installed, select Done
23. Continue below to "When you are on campus".

When you are on campus

24. Once you are on-site, you will need to manually connect to the eduroam wireless network by selecting it from the network list within **Settings**, followed by **Wi-Fi**.
25. We recommend that you also 'Forget' the CU-Wireless network.

If you are still having problems configuring your device

26. First, try restarting your device.
27. Try forgetting the eduroam network:
 - a. **Open Settings > Wifi > 'i' button next to eduroam**
 - b. Click **Forget this network.**

You can also try removing the eduroam profile from your device

iOS 15.0 onwards

1. Remove the eduroam profile from iPhones and iPads running iOS
2. Go to **Settings > General > VPN & Device Management > Configuration Profile** – select the Cardiff certificate and click **remove profile.**

Older iOS versions

1. Remove the eduroam profile from iPhones and iPads running iOS
2. Go to **Settings > General > Profile** – then remove eduroam and/or 'Cardiff University Device Enrolment' from your device.