

Academic & Student Support Services
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Simon Wright LLB



Sent by email to daryll.jagger@glasgow.ac.uk

10 July 2015

Dear Professor Jagger,

Re: Institutional Response: External Examiner Annual Report 2014 – 2015

I am writing further to the receipt of your External Examiner's Report for the BDS (Hons) (Final BDS).

Your Report has been considered by the School in accordance with our approved procedures. I am, therefore, now in a position to respond on behalf of the Vice-Chancellor to the main points you had raised.

Issue(s) Highlighted:

1. School response and feedback to External Examiner feedback on draft examination papers;
2. Evidence of standard setting for written questions
3. The format of the oral examination of the case presentation.

The following response has been provided on behalf of the School:

1. The School is currently reviewing the process to ensure that External Examiners receive timely feedback from the Programme Team in relation to queries, comments and suggestions made for the examination papers in future.
2. The School undertakes standard setting and this will continue. Evidence will be made available for the next academic year. The process of the delivery of psychometric analysis is currently under review as part of the ongoing developments in this area.
3. The Director of Assessment and Feedback discussed some proposed changes and developments with regard to next year with External Examiners during the Finals Examinations. As these are further developed the School will consult further with External Examiners. This will include the use of standardised questions with the introduction of a process of establishing the questions with examiners.

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The University is pleased to note your positive comments including:

1. Your positive indications regarding the programme structure, academic standards and assessment process;
2. The preparation and administration of the unseen case examination.

As this is your final year as External Examiner, we would like to thank you for your service I hope that you will find this response satisfactory. We thank you for your continued support of the programme and we are most grateful for your valuable input into this process.

In order to meet the expectations of the QAA Quality Code, both the External Examiner Annual Report and this Institutional Response will be published on the University Student Intranet and will be available to all students and staff.

The University's provision of the formal Institutional Response is not intended to constrain direct communication between schools and their External Examiners. Schools are encouraged to discuss with their External Examiners any matters of detail raised in their Reports and, more widely, any issues impacting on the quality and standards of awards, including possible changes to programmes.

We are most grateful for your comments and for your support in this matter.

Yours sincerely,



Mr Simon Wright
Academic Registrar