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Sent by email to Mrs Erica P Clough

10 September 2018

Dear Mrs Clough,

Re: Institutional Response: External Examiner Annual Report 2017/18

I am writing further to the receipt of your External Examiner's report for the Certificate of Higher Education in Dental Nursing.

Your report does not appear to raise any specific issues that require a more detailed response therefore the School has not been asked to provide a formal response.

Your report will be considered by the School and will also be used to help inform their [Annual Review and Enhancement](#) process and where appropriate, [Periodic Review](#).

The University is pleased to note your positive comments, including:

1. your positive comments regarding the programme structure, academic standards and assessment process;
2. The Programme Structure is well designed with a good balance of practice and theory. The curriculum design is contemporary and innovative drawing from best practice and utilising varied methods of learning and teaching which support and meet the needs for a range of students. This ensures the students learning is current and reflects the consistently high achievement of the students on the course.

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3. All feedback offered by tutors is developmental and supportive which ensures students are able to learn and develop as they progress through the programme.
4. There is a clear assessment strategy which ensures formative and summative assessments take place at appropriate points in the students learning to ensure students have the best opportunities to be successful. All assessments are appropriate, and students are able to demonstrate their understanding and knowledge of the module aims and learning outcomes. This is further supported by feedback for both formative and summative assessments which is comprehensive and developmental.
5. The range of assessments ensures students with different learning styles and needs are given fair opportunities to achieve the learning outcomes of the module and programme.
6. The programme team are committed to the robustness of the course and continually reflect and develop the programme, learning outcomes and assessments to maintain the high standards expected by the University and the GDC. The team work hard to ensure students receive an excellent experience both clinically and academically.
7. The tutors work extremely hard to ensure the programme is innovative, contemporary and fair, ensuring students complete the programme as articulate, creative and competent confident dental nurses with the skills and knowledge to reflect critically at the level of a safe beginner.
8. It has been a pleasure to work and support the programme team who are clearly committed and knowledgeable on the programme. The team take time to reflect on their own practice and teaching to ensure the students are supported throughout the course

I hope that you will find this response satisfactory and we thank you for your continued support of the programme.

As this is your final year as External Examiner, we would like to thank you for your service and we are most grateful for your valuable input into this process.

In order to meet the expectations of the [QAA Quality Code](#), both the External Examiner Annual Report and this Institutional Response will be published on the University's [Public Information website](#) and will be available to all students and staff.

We are most grateful for your comments and for your support in this matter.

Yours sincerely,



Mr Simon Wright
Academic Registrar

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