

Academic & Student Support Services
Academic Registrar
Simon Wright LLB
Gwasanaethau Academaidd a Chefnogi Myfyrwyr
Cofrestrwydd Academaidd
Simon Wright LLB



Sent by email to louise.madden@nes.scot.nhs.uk

23 September 2015

Dear Mrs Madden,

Re: Institutional Response: External Examiner Annual Report 2014 – 2015

I am writing further to the receipt of your External Examiner's Report for the MSc in Clinical Optometry.

Your Report has been considered by the School in accordance with our approved procedures. I am, therefore, now in a position to respond on behalf of the Vice-Chancellor to the main points you had raised.

Issue(s) Highlighted:

1. your suggestion of providing feedback to students in a more efficient way.

The following response has been provided on behalf of the School:

1. We are reviewing all the feedback we give to students for all assessments this year. This will involve piloting a number of mechanisms to feedback about OSCE performance. However, the College is also exploring an electronic OSCE system which we hope would do this efficiently and effectively.

The University is pleased to note your positive comments including:

1. Your positive indications regarding the programme structure, academic standards and assessment process;
2. Your commendation of the support you have received from the School and University, of the enthusiasm of the programme team and of the "state of the art clinical area";
3. your report of positive student perceptions of the Programme.

I hope that you will find this response satisfactory and we thank you for your continued support of the programme.

In order to meet the expectations of the QAA Quality Code, both the External Examiner Annual Report and this Institutional Response will be published on the University website and will be available to all students and staff.

Cardiff University
McKenzie House
30-36 Newport Road
Cardiff CF24 ODE
Tel Ffôn I +44(0)29 2087 9189
www.cardiff.ac.uk

Prifysgol Caerdydd
Tŷ McKenzie
30-36 Heol Casnewydd
Caerdydd CF24 ODE
Tel Ffôn I +44(0)29 2087 9189
www.cardiff.ac.uk

The University's provision of the formal Institutional Response is not intended to constrain direct communication between schools and their External Examiners. Schools are encouraged to discuss with their External Examiners any matters of detail raised in their Reports and, more widely, any issues impacting on the quality and standards of awards, including possible changes to programmes.

We are most grateful for your comments and for your support in this matter.

Yours sincerely,



Mr Simon Wright
Academic Registrar