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**Sent by email to Professor Julia Downing**

**30 June 2020**

Dear Professor Downing,

**Re: Institutional Response: External Examiner Annual Report 2018/19**

I am writing further to the receipt of your External Examiner's report for the MSc Palliative Medicine for Health Care Professionals.

Your report does not appear to raise any specific issues that require a more detailed response therefore the School has not been asked to provide a formal response.

Your report will be considered by the School and will also be used to help inform their [Annual Review and Enhancement](#) process and where appropriate, [Periodic Review](#).

The University is pleased to note your positive comments, including:

1. Your positive comments regarding the programme structure, academic standards and assessment process.
2. The changeover between the previous and new course structures is being handled well.
3. The learning outcomes for the assessments, along with what is expected of the students and the marking criteria are clearly outlined.
4. The teaching team at the university have been helpful in taking me through the course, expectations, including providing a face-to-face session.
5. Some innovative and interactive teaching and facilitating methods have been utilised and the scope of the assignments encourages students to think practically as well as academically which enhances their learning experiences.
6. The international nature of the course also enhances sharing and learning and enables students to undertake training in palliative care when it might otherwise not be available.



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I hope that you will find this response satisfactory and we thank you for your continued support of the programme.

In order to meet the expectations of the [QAA Quality Code](#), both the External Examiner Annual Report and this Institutional Response will be published on the University's [Public Information website](#) and will be available to all students and staff.

We are most grateful for your comments and for your support in this matter.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'S Wright', with a stylized flourish at the end.

Mr Simon Wright  
Academic Registrar