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Sent by email to Professor Bryony Dean Franklin

03 February 2020

Dear Professor Franklin,

Re: Institutional Response: External Examiner Annual Report 2018/19

I am writing further to the receipt of your External Examiner's report for the MSc in Clinical Pharmacy.

Your report does not appear to raise any specific issues that require a more detailed response therefore the School has not been asked to provide a formal response.

Your report will be considered by the School and will also be used to help inform their [Annual Review and Enhancement](#) process and where appropriate, [Periodic Review](#).

The University is pleased to note your positive comments, including:

1. Your positive comments regarding the programme structure, academic standards and assessment process.
2. The transparent marking and high-quality feedback to students are to be commended.

I hope that you will find this response satisfactory and we thank you for your continued support of the programme.

In order to meet the expectations of the [QAA Quality Code](#), both the External Examiner Annual Report and this Institutional Response will be published on the University's [Public Information website](#) and will be available to all students and staff.



Registered Charity, no. 1136855
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As this is your final year as External Examiner, we would like to thank you for your service and we are most grateful for your valuable input into this process.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'S Wright', with a long horizontal flourish extending to the right.

Mr Simon Wright
Academic Registrar