



Academic & Student Support Services
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Sent by email to Dr Mary Clarke

10 September 2018

Dear Dr Clarke,

Re: Institutional Response: External Examiner Annual Report 2017/18

I am writing further to the receipt of your External Examiner's report for the BDS (Intermediate, Oral Surgery).

Your report does not appear to raise any specific issues that require a more detailed response therefore the School has not been asked to provide a formal response.

Your report will be considered by the School and will also be used to help inform their [Annual Review and Enhancement](#) process and where appropriate, [Periodic Review](#).

The University is pleased to note your positive comments, including:

1. your positive comments regarding the programme structure, academic standards and assessment process;
2. The sensitive attitude of the examiners who guided the students through the process.
3. The examination process was adhered to and was successful. The knowledge level the students had obtained and their ability to use this knowledge within the context of the clinical cases was impressive.
4. The papers provided were fair and reflected the curriculum and examined at an appropriate standard.

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5. The change in the system allowing the external examiner to move to different set of examiners was particularly helpful.
6. All information was provided with access to blackboard included. The programme handbooks and supporting documents were all very helpful in giving an overall view of the examination as was the pre examination meeting.
7. All administration staff were extremely helpful and available throughout the year.
8. The videos of a 'good' and 'bad' assessment are likely to have been of great benefit to the students. All the students were very well prepared.

I hope that you will find this response satisfactory and we thank you for your continued support of the programme.

In order to meet the expectations of the [QAA Quality Code](#), both the External Examiner Annual Report and this Institutional Response will be published on the University's [Public Information website](#) and will be available to all students and staff.

We are most grateful for your comments and for your support in this matter.

Yours sincerely,



Mr Simon Wright
Academic Registrar