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Sent by email to mmgervais@yahoo.co.uk

27 February 2019

Dear Dr Gervais-le Garff,

Re: Institutional Response: External Examiner Annual Report 2017/18

I am writing further to the receipt of your External Examiner's report for the Diploma of Higher Education.

Your report does not appear to raise any specific issues that require a more detailed response therefore the School has not been asked to provide a formal response.

Your report will be considered by the School and will also be used to help inform their [Annual Review and Enhancement](#) process and where appropriate, [Periodic Review](#).

The University is pleased to note your positive comments, including:

1. Your positive comments regarding the programme structure, academic standards and assessment process;
2. An excellent benchmarking of language levels against the Common European Framework of Reference is in place.
3. One student was awarded the annual prize for the Best performance in the Choices Diploma in Higher Education- Languages.
4. One of the strengths of these Culture Modules at advanced level (Level 5) is due to the fact that they are taught in the target language by native speakers of the

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language. It is to be hoped that the University will continue to be able to recruit suitably qualified native speakers for this work.

I hope that you will find this response satisfactory and we thank you for your continued support of the programme.

In order to meet the expectations of the [QAA Quality Code](#), both the External Examiner Annual Report and this Institutional Response will be published on the University's [Public Information website](#) and will be available to all students and staff.

We are most grateful for your comments and for your support in this matter.

Yours sincerely,



Mr Simon Wright
Academic Registrar