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**Sent by email to Mrs Emma Bingham**

**17 July 2018**

Dear Mrs Bingham,

**Re: Institutional Response: External Examiner Annual Report 2017/18**

I am writing further to the receipt of your External Examiner's report for the Diploma of HE in Dental Hygiene (Finals).

Your report does not appear to raise any specific issues that require a more detailed response therefore the School has not been asked to provide a formal response.

Your report will be considered by the School and will also be used to help inform their [Annual Review and Enhancement](#) process and where appropriate, [Periodic Review](#).

The University is pleased to note your positive comments, including:

1. your positive comments regarding the programme structure, academic standards and assessment process;
2. The introduction of standardised questions and new marking criteria rubric for case presentations
3. The Diploma programme has been developed considerably over the last four years - the programme is fair and robust which prepares students well for their future career. The programme is delivered by a team of dedicated staff.

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I hope that you will find this response satisfactory and we thank you for your continued support of the programme.

As this is your final year as External Examiner, we would like to thank you for your service and we are most grateful for your valuable input into this process.

In order to meet the expectations of the [QAA Quality Code](#), both the External Examiner Annual Report and this Institutional Response will be published on the University's [Public Information website](#) and will be available to all students and staff.

We are most grateful for your comments and for your support in this matter.

Yours sincerely,



Mr Simon Wright  
Academic Registrar