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Sent by email to jbpowell@doctors.org.uk

16 March 2020

Dear Dr Powell,

Re: Institutional Response: External Examiner Annual Report 2018/19

I am writing further to the receipt of your report for MSc / PgDip / Practical Dermatology.

Your report has been considered by colleagues in the School and is the basis of this Institutional Response on behalf of the Vice-Chancellor. The School will also use its contents to help inform their [Annual Review and Enhancement](#) process and where appropriate, [Periodic Review](#).

The University is pleased to note your positive comments including:

1. Your positive indications regarding the programme structure, academic standards and assessment process.
2. Struggling students now being identified and their understanding of what is expected regards format and style hopefully being addresses so each student's academic potential can be fully reached, without this being hampered by stylistic differences/problems.

Issues highlighted in your report and response provided by the School:

1. **Assessment Process:** *Example of inconsistent marking.*

The External Examiner is referring to an ongoing issue (which is taking place right now in the current 2019-20 cohort) and involves unforeseen staff circumstances for a summative assessment. The marking however has not been affected, remaining consistent, and we have discussed this since with the External Examiner who was happy with this. Since the



issues is ongoing it will be discussed at the upcoming Exam Board meeting for this academic year in July 2020.

We hope that you will find this response satisfactory and thank you for your continued support of the programme.

In order to meet the expectations of the [QAA Quality Code](#), both the External Examiner Annual Report and this Institutional Response will be published on the University's [Public Information website](#) and will be available to all students and staff.

We are most grateful for your comments and for your support in this matter.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'S Wright', written in a cursive style.

Mr Simon Wright
Academic Registrar