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**Sent by email to Dr Susan Jeffs**

**09 August 2019**

Dear Dr Jeffs,

**Re: Institutional Response: External Examiner Annual Report 2018/19**

I am writing further to the receipt of your External Examiner's report for the MSc in Pain Management.

Your report does not appear to raise any specific issues that require a more detailed response therefore the School has not been asked to provide a formal response.

Your report will be considered by the School and will also be used to help inform their [Annual Review and Enhancement](#) process and where appropriate, [Periodic Review](#).

The University is pleased to note your positive comments, including:

1. Your positive comments regarding the programme structure, academic standards and assessment process.
2. The quality of feedback given to students.
3. The programme team remain up-to-date with the latest research, and so are able to support students with the most up-to-date information.
4. The support given for student publication.

I hope that you will find this response satisfactory and we thank you for your continued support of the programme.

In order to meet the expectations of the [QAA Quality Code](#), both the External Examiner Annual Report and this Institutional Response will be published on the University's [Public Information website](#) and will be available to all students and staff.



Registered Charity, no. 1136855  
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We are most grateful for your comments and for your support in this matter.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'S. Wright', written in a cursive style.

Mr Simon Wright  
Academic Registrar