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**03 November 2019**

Dear Dr Song,

**Re: Institutional Response: External Examiner Annual Report 2018/19**

I am writing further to the receipt of your report for BA Modern Chinese.

Your report has been considered by colleagues in the School and is the basis of this Institutional Response on behalf of the Vice-Chancellor. The School will also use its contents to help inform their [Annual Review and Enhancement](#) process and where appropriate, [Periodic Review](#).

**The University is pleased to note your positive comments including:**

1. Your positive indications regarding the programme structure, academic standards and assessment process.
2. The students' portfolio packs were most impressive. They clearly demonstrated the students' effort and process in learning Chinese which helped them consolidate what they learned, but importantly helped them organise their learning.

We hope that you will find this response satisfactory and thank you for your continued support of the programme.

In order to meet the expectations of the [QAA Quality Code](#), both the External Examiner Annual Report and this Institutional Response will be published on the University's [Public Information website](#) and will be available to all students and staff.

We are most grateful for your comments and for your support in this matter.



Registered Charity, no. 1136855  
Elusen Gofrestredig, rhif 1136855

Yours sincerely,

A handwritten signature in black ink, appearing to read 'S. Wright', written in a cursive style.

Mr Simon Wright  
Academic Registrar