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Sent by email to Mrs Catherine Twamley

20 January 2020

Dear Mrs Twamley,

Re: Institutional Response: External Examiner Annual Report 2018/19

I am writing further to the receipt of your External Examiner's report for the MSc in Pain Management.

Your report does not appear to raise any specific issues that require a more detailed response therefore the School has not been asked to provide a formal response.

Your report will be considered by the School and will also be used to help inform their [Annual Review and Enhancement](#) process and where appropriate, [Periodic Review](#).

The University is pleased to note your positive comments, including:

1. Your positive comments regarding the programme structure, academic standards and assessment process.
2. Clear and detailed feedback is given from every marker to each of the students.
3. The programme team were extremely supportive and helpful and any queries were responded to quickly and satisfactorily.
4. The programme team's excellent links with professionals who continue to work at the forefront of clinical practice, and their participation in respected and relevant Societies and Groups.

I hope that you will find this response satisfactory and we thank you for your continued support of the programme.



Registered Charity, no. 1136855
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In order to meet the expectations of the [QAA Quality Code](#), both the External Examiner Annual Report and this Institutional Response will be published on the University's [Public Information website](#) and will be available to all students and staff.

We are most grateful for your comments and for your support in this matter.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'S. Wright', written in a cursive style.

Mr Simon Wright
Academic Registrar