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Sent by email to Professor Bryony Franklin

17 December 2018

Dear Professor Franklin,

Re: Institutional Response: External Examiner Annual Report 2017/18

I am writing further to the receipt of your External Examiner's report for the MSc in Clinical Pharmacy.

Your report does not appear to raise any specific issues that require a more detailed response therefore the School has not been asked to provide a formal response.

Your report will be considered by the School and will also be used to help inform their [Annual Review and Enhancement](#) process and where appropriate, [Periodic Review](#).

The University is pleased to note your positive comments, including:

1. your positive comments regarding the programme structure, academic standards and assessment process;
2. The overall programme is very relevant in relation to professional practice.
3. The assessment process is appropriate both academically and in relation to relevance to practice. Marking appears to be consistent, transparent, well-moderated and incorporating clear feedback to students on relevant coursework. The use of marking schemes during exam marking is very helpful in seeing the transparency of the process.

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I hope that you will find this response satisfactory and we thank you for your continued support of the programme.

In order to meet the expectations of the [QAA Quality Code](#), both the External Examiner Annual Report and this Institutional Response will be published on the University's [Public Information website](#) and will be available to all students and staff.

We are most grateful for your comments and for your support in this matter.

Yours sincerely,



Mr Simon Wright
Academic Registrar