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Sent by email to Ruth.Brown8@nhs.net

05 November 2019

Dear Dr Brown,

Re: Institutional Response: External Examiner Annual Report 2018/19

I am writing further to the receipt of your report for the Intercalated BSc Emergency, Pre-Hospital & Immediate Care (EPIC).

Your report has been considered by colleagues in the School and is the basis of this Institutional Response on behalf of the Vice-Chancellor. The School will also use its contents to help inform their [Annual Review and Enhancement](#) process and where appropriate, [Periodic Review](#).

The University is pleased to note your positive comments including:

1. Your positive indications regarding the programme structure, academic standards and assessment process.
2. Excellent use of simulation in each module to build on the theoretical knowledge.
3. Clinical experience with local mentoring and in department direct supervision by doctors in training – direct feedback on skills but also opportunities to interact with patients in a safe and supervised situation.
4. Real “ownership” of the students by sites – aided by long placement times so that the students experience being part of the team.
5. Teaching of practical critical appraisal of the literature is extremely well received and its effectiveness evidenced by the standard of the submitted projects.
6. Pre-hospital opportunities with the ambulance service well rated in principle but the impact of service demands noted on the lived experience as long waits mean fewer actual patient encounters.



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7. Excellent evidence of response to student feedback in every module – with clear rationale from the director of action taken, or if not possible, the reason.
8. Evidence of reflection on assessments in the proposal to reduce the number of skills assessment and to refine the sign off process – which will focus on essential skills and mitigate any inter-rater reliability.

We hope that you will find this response satisfactory and thank you for your continued support of the programme.

In order to meet the expectations of the [QAA Quality Code](#), both the External Examiner Annual Report and this Institutional Response will be published on the University's [Public Information website](#) and will be available to all students and staff.

We are most grateful for your comments and for your support in this matter.

Yours sincerely,



Mr Simon Wright
Academic Registrar