

Somali Community Needs

A survey by Cardiff University

Project overview

Thank you for agreeing to take part in this research. This survey is part of a wider study of Somali community needs in Cardiff, and is being funded by Cardiff University. The research focuses on a number of related topics, including migration, settlement and integration experiences, identity and place, health and wellbeing, education, employment and housing. We are also interested in finding out about experiences of discrimination (e.g. racism or Islamophobia in the spaces of the city and/or the workplace).

The overall aims of the project are:

1. To build a robust knowledge-base of Somali community needs in Cardiff that can be used as the basis of community-led projects and funding proposals.
2. To heighten the visibility of Somalis in Cardiff through project outputs, including an exhibition in a central city location.
3. To forge closer links between Somali organisations and Cardiff University.

This survey is designed to enable you to tell us your own story in your own words.

The survey is arranged in six sections, each dealing with a key topic. In each section, we have included a box for you to write in your views and experiences, accompanied by a series of questions relating to themes you might like to consider. However, these are only prompts: don't feel you have to cover everything. We estimate the survey will take around 30-45 min to complete.

Before you complete the survey, we'd like to emphasise that your responses are completely anonymous. To protect your wellbeing, the research is based on 'informed consent', meaning that you are free to terminate the survey at any point if you feel uncomfortable. You may also skip any questions that you prefer not to answer. We also want to assure you that any information you provide will be treated as STRICTLY CONFIDENTIAL, and all data will be anonymised to ensure it cannot be traced to you or any other individual participant.

If you have queries about this survey, you can contact the leaders of the project, both of whom are based in the School of Geography and Planning: Dr Richard Gale on +44(0)29 2087 5275 (GaleRT@cardiff.ac.uk); & Dr Andrew Williams on +44 (0)29 2068 8680 (WilliamsAPJ@cardiff.ac.uk).

Thank you for your interest and participation in this project.

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Section 1: Identity, Community and Belonging

We would like to understand your experiences of living in Cardiff, with regard to your senses of home and belonging, and also spaces in the city where you feel are less welcome than others?

Q1. Please use the space below to tell us your story in your own words, thinking about points such as:

- Where do you consider to be your “home”?
- If you were born in the UK or elsewhere outside of Somalia/Somaliland, have you been to Somalia/Somaliland?
- How does your understanding of “home” affect your sense of belonging in the UK?
- Are there particular spaces you feel at home in the city?
- To what extent do you feel there is a cohesive community among Somalis in Cardiff? What maintains that sense of community? Has this sense of community ever broken down? Is so, how and why?
- Does your ethnic, national or religious identity shape your sense of belonging? If so, how and why?

Please continue on separate sheet if required.

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Section 2: Wellbeing

We would like to understand the main health issues within the Somali community. These questions explore the experiences you and other Somalis have had in the broad areas of health and wellbeing in the past and what problems, if any, you are still facing.

Q2. Please use the space below to tell us your experiences and viewpoints on the main wellbeing issues within the Somali community. You may wish to consider the following points:

- What do you consider to be the main health needs within the Somali community?
- Can you describe challenges in health care – such as access, language and whether services are culturally appropriate?
- Do you feel you can access mainstream services?
- Are there particular groups within the Somali community who are missing out on gaining access to the right support? (e.g. Older people / women, etc.?)
- In the last 12 months, have you or others in your household experienced difficulties in obtaining healthy and nutritious food due to a lack of money or other resources? If so, has there been appropriate support and where has this support come from? (e.g. from friends, family members, foodbank, etc.)

Please continue on separate sheet if required.

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Section 3: Racism and Islamophobia

Q3. Please use the space below to tell us your story in your own words, thinking about points such as:

- Have there been any instances in which you have felt judged or discriminated against because of your religion and/or ethnicity? If so, can you tell me through these?
- Are you fearful or uneasy when going to particular places in the city? If so, does this vary with the time of day/night?
- Have you experienced any verbal or physical abuse while resident in Cardiff? Where / why? If so, did you report the incident? Are you afraid of reporting? Do you know how to report?
- Do you know anyone else in the community who has experienced abuse? If so, did they report the incident?
- Are there any behaviours you have adopted to keep yourself safe from abuse?

Please continue on separate sheet if required.

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Section 4: Education and employment

We would like to understand the main education issues within the Somali community. Above all, we want to know what experiences you have had in the broad areas of education and employment in the past and what problems, if any, you are still facing.

Q4. Please use the space below to tell us your experiences and viewpoints on the main issues in education and employment within the Somali community. You may wish to consider the following points:

- Are you happy with the level of educational achievement of Somali students?
- What are the major challenges facing Somali young people in education, including educational barriers which you find to be significant?
- What more could be done to allow Somali students to reach their full academic potential?
- What are the employment positions being taken up by members of the Somali community, do you feel that there are sufficient graduate opportunities?
- In your view, to what extent do the Somali community face discrimination in relation to surname, postcode, gender and race?
- Are there any significant gender differences in terms of Somali employment, and if so, why do you think this is the case?
- In terms of employment, are there adequate role models in the community? If not, what can be done to increase suitable role models?
- Have you received any support/taken part in any schemes associated with business or enterprise ventures? If not, what schemes would be helpful in assisting you in these ventures?
- In your view, what are the most important barriers to employment experienced by the Somali community in Cardiff?

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Please continue on separate sheet if required.

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Section 5: Housing

We would like to understand your current housing needs, including experiences you have had in securing suitable and affordable housing in the past and what problems, if any, you are still facing.

Q5. Please use the space below to tell us your housing needs story in your own words, thinking about points such as:

- Are you currently, or have you ever struggled to find suitable accommodation? If so, have there been any specific circumstances which have affected your housing needs (e.g. change in family, employment)?
- Are you currently, or have you ever been homeless?
- Is your current housing suitable for you in terms of size, cost, location, tenure and any other factors you think are relevant? Why/why not?
- Have you ever attempted to seek help with your housing needs? Did you receive the help you required?
- Do you know of any others facing difficulties in their housing needs? Are their problems similar or different to yours?
- What do you consider to be the key issues facing the Somali community in relation to housing?

Please continue on separate sheet if required.

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Q6. What are your perspectives on the redevelopment of areas of South Cardiff, including Cardiff Bay, Butetown, Central Station and the BBC?

- What impact do you think these developments will have on housing availability, affordability of housing and the general development of the area?
- In what ways, if any, will these be beneficial or disadvantageous for the Somali Community?

Please continue on separate sheet if required.

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Section 6: You and your household

Finally, to help us contextualise the answers you have given, we would like to ask a few questions about you and your current circumstances.

Q7 How long have you lived in Cardiff? If you came from elsewhere, why did you choose Cardiff as a place to live? Are you happy living in Cardiff? Are you likely to continue living in Cardiff? If not, do you know where you might move to next? Do you have any plans to relocate to Somalia/Somaliland?

Q8. When completing the Census or other official forms with an ethnic identity question, how do you tend to identify? (Source: Office of National Statistics, Harmonised country specific ethnic group question: Wales, May 2015)

White	
1. Welsh / English / Scottish / Northern Irish / British	
2. Irish	
3. Gypsy or Irish Traveller	
4. Any other White background, please describe	
Mixed / Multiple ethnic groups	
5. White and Black Caribbean	
6. White and Black African	
7. White and Asian	
8. Any other Mixed / Multiple ethnic background, please describe	
Asian / Asian British	
9. Indian	
10. Pakistani	
11. Bangladeshi	
12. Chinese	
13. Any other Asian background, please describe	
Black / African / Caribbean / Black British	
14. African	
15. Caribbean	
16. Any other Black / African / Caribbean background, please describe	
Other ethnic group	
17. Arab	
18. Any other ethnic group, please describe	

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Q9. What is your country of birth?

- England
- Wales
- Scotland
- Northern Ireland
- Republic of Ireland

If elsewhere, please state the current name of the country:

Q10. If you were not born in the United Kingdom, when did you most recently arrive to live here, excluding short visits away from the UK?

Month		Year	
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Q11. How would you define your occupation?

Q12. Where is your current household location? Please tick the box to select your electoral division from the options below.

Adamsdown		Grangetown		Plasnewydd	
Butetown		Heath		Pontprennau / Old St. Mellons	
Caerau		Lisvane		Radyr & Morganstown	
Canton		Llandaff		Rhiwbina	
Cathays		Llandaff North		Riverside	
Creigiau / St. Fagans		Llanishen		Rumney	
Cyncoed		Llanrumney		Splott	
Ely		Pentwyn		Trowbridge	
Fairwater		Pentyrch		Whitchurch & Tongwynlais	
Gabalfa		Penylan		Other:	

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Q13. Which of the following best describes your current housing tenure? Please tick the appropriate box.

Owner occupier with mortgage	<input type="checkbox"/>	Staying with friends / relatives	<input type="checkbox"/>
Owner occupier without mortgage	<input type="checkbox"/>	Squatting	<input type="checkbox"/>
Owner occupier with shared ownership mortgage	<input type="checkbox"/>	Mobile accommodation	<input type="checkbox"/>
Renting from private landlord	<input type="checkbox"/>	Sheltered / Supported accommodation	<input type="checkbox"/>
Renting from Housing Association	<input type="checkbox"/>	Emergency accommodation	<input type="checkbox"/>
Renting from Council	<input type="checkbox"/>	Temporary accommodation (Hostel / B&B)	<input type="checkbox"/>
Tied to work	<input type="checkbox"/>	Homeless	<input type="checkbox"/>
Living with parents	<input type="checkbox"/>	Other:	<input type="checkbox"/>

Q14. Which of the following best describes your current accommodation? Please tick the appropriate box.

Bedsit / room / bed only (shared facilities)	<input type="checkbox"/>	Detached house	<input type="checkbox"/>
Flat / maisonette (self-contained)	<input type="checkbox"/>	Sheltered / Supported accommodation	<input type="checkbox"/>
Bungalow	<input type="checkbox"/>	Mobile home / caravan	<input type="checkbox"/>
Terraced house	<input type="checkbox"/>	Homeless	<input type="checkbox"/>
Semi – detached house	<input type="checkbox"/>	Other:	<input type="checkbox"/>

Q15. How long have you lived at your current address? Please tick the appropriate box.

Less than 6 months	<input type="checkbox"/>
More than 6 months but less than 1 year	<input type="checkbox"/>
More than 1 year but less than 2 years	<input type="checkbox"/>
More than 2 years but less than 5 years	<input type="checkbox"/>
More than 5 years but less than 10 years	<input type="checkbox"/>
More than 10 years	<input type="checkbox"/>

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Q16. How many people live in your household including yourself? (Please write the appropriate number in the box below).

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Q17. For each person in your household, please tell us whether they are male or female and which age band they fit into. Please also tell us about household members' relationship to you.

	Male	Female	Relationship	0-5	6-15	16-24	25-34	35-44	45-54	55-64	65-74	75+
You			N/A									
Adult 1												
Adult 2												
Adult 3												
Adult 4												
Adult 5												
Adult 6												
Adult 7												
Child 1												
Child 2												
Child 3												
Child 4												
Child 5												
Child 6												
Child 7												
More than 7 adults												
More than 7 children												

[Relationship column to have a dropdown menu, including: spouse/partner, mother/father, son/daughter, sibling, aunt/uncle, cousin, Other family member, Other (non-family)]

Q18. How many bedrooms does your property have?

None		Four	
One		Five	
Two		Six or more	
Three		Not applicable	

Q19. Does anyone in your household have a disability or a long-term illness?

Yes	
No	

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Q20. Are you currently on the Housing Register?

Yes	
No	

Q21. Which of the following categories best describes your employment status? Please tick the appropriate box for you and, if applicable, your partner/spouse.

	You	Partner/Spouse (if applicable)
Employed full time (employed or self-employed)		
Employed part time (employed or self-employed)		
Full-time education		
Unable to work for medical reasons		
Not employed, looking for work		
Not employed, NOT looking for work		
Retired		

Q22. What is the total annual income of your household (including benefits and before tax)?

Below £10,000		£25,001 - £30,000	
£10,001 - £15,000		£30,001 - £40,000	
£15,001 - £20,000		£40,001 and over	
£20,001 - £25,000			

Q23. What approx. is your weekly household expenditure figure on housing?

Please insert an amount in the box below (£ per week).

Q24. Which of the following best describes how your household income is made up?

Salary only	
Pension only	
Welfare benefits only	
Any combination of salary / pension / welfare benefits	
Prefer not to say	

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Q25. Which qualifications do you have? Tick **every** box that applies if you have **any** of the qualifications listed. If your UK qualification is not listed, tick the box that contains its nearest equivalent. If you have qualifications gained outside the UK, tick the 'Foreign qualifications' box and the nearest UK equivalents (if known)

1 – 4 O levels / CSEs / GCSEs (any grades), Entry level		Degree (for example, BA, BSc)	
NVQ Level 1, Foundation GNVQ, Basic Skills		Higher Degree (for example, MA, PhD, PGCE)	
5+ O levels (passes)/CSEs (grade 1)/GCSEs (grades A*- C), School Certificate, 1 A level/2-3 AS levels/VCEs, Welsh Baccalaureate Intermediate Diploma		NVQ Level 4-5, HNC, HND, RSA Higher Diploma, BTEC Higher Level	
NVQ Level 2, Intermediate GNVQ, City and Guides Craft, BTEC First/General Diploma, RSA Diploma		Professional qualifications (for example teaching, nursing, accountancy)	
Apprenticeship		Other vocational/work-related qualifications	
2+ A levels/VCEs, 4+ AS levels, Higher School Certificate, Welsh Baccalaureate Advanced Diploma		Foreign qualifications	
NVQ Level 3, Advanced GNVQ, City and Guides Advanced Craft, ONC, OND, BTEC National, RSA Advanced Diploma		No qualifications	

Follow Up Research

If there were to be any follow up research from this survey, would you be interested in taking part? If so, please add your contact details (name, telephone number and/or email address) below. (As noted above, this information will be treated in strict

Please enter your name, telephone number and/or email address
